

Careum Congress 2010
Speaker Abstract – Innovationen

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P2I Care - Patient Innovation System

This session will start in a personal narrative on how a patient relative over three years moved from a strictly private interest in healthcare improvement and patient family centered care knowledge with only resources available over the web to influencing one of Sweden's largest emergency hospital on the move towards a more patient-centered vision statement and the introduction of patient/family advisors as systematic patient involvement. How did it happen? What are the personal drivers that engaged such long-term quests, becoming a Patienteer. What is symptomatic to the environments where Patienteers are welcome? What are the energies that might emerge and where can they be directed? What is the role of patient as a catalyst on a system level? In summing up we will have a look at two healthcare quality improvement mental models and reference will be given to an example where novel healthcare informatics systems in the P2I innovation system supports patients developing the role as co-producer in the system.